

Veterans' Welfare Service – **Statement of Purpose 2009/2010**

The Veterans Welfare Service (VWS) is committed to enhancing the quality of life for Veterans and beneficiaries of SPVA pensions and compensation schemes, and all their dependants. It also focuses upon providing support that will enable the seamless transition from Service to Civilian life, assist bereaved families or respond to key life events that present welfare needs.

It achieves this by adopting a **Single Central Coordinating** role that facilitates access to all appropriate services.

The VWS provides a caseworker approach that offers professional help and guidance through either telephone contact or a dedicated visiting service.

Under Veterans UK the VWS works in collaborative partnerships with the tri-Services, ex-Service charities, statutory and non-statutory bodies, local community service providers and War Pensions Committees to deliver a quality welfare service that promotes independence, maintains dignity and provides continuous **Support through Life**.