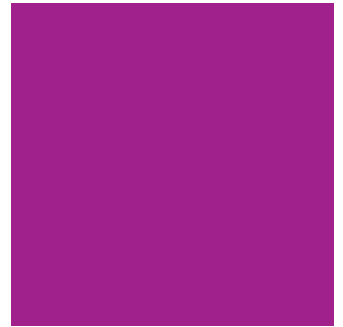


Veterans' Welfare Service

'Supporting services through life'



Can We Help ?

Who are the Veterans Welfare Service

We are part of Service Personnel and Veterans Agency (SPVA) and provide professional advice, guidance and support to Veterans and their families:

This would include:

- Service personnel who are Medically discharged
- Bereaved families of service personnel
- Veterans claiming or receiving a war disablement pension
- Veterans claiming or receiving payment under the Armed Forces Compensation Scheme

Our network covers the whole of the UK, and the Irish Republic.

How do I contact you?

Simply call **0800 169 2277** to get details of your nearest Veterans Welfare Service contact, or look in the local telephone directory under "Veterans Agency" or "Service Personnel and Veterans Agency" or logon to **veterans-uk.info**, click 'Welfare Services', click 'How to contact the Veterans Welfare Service' and enter postcode.

Do you carry out home visits?

Yes, we recognise that sometimes in order to provide practical help a personal visit is best. A home visit can be arranged to resolve personal matters or issues on a one to one basis.

What do you mean by practical help?

Help claiming a pension

- We can help you to complete claim forms for either war disablement pension or AFCS

- We can also help with any Armed Forces Pension Scheme questions you may have

Financial assistance and employment difficulties

- Assist you to claim state benefits
- Help you to make contact with ex-Service charities, voluntary organisations or statutory agencies
- If you are under retirement age but your disability stops you getting work or keeping your existing job we may be able to help. We liaise with organisations specialising in these kinds of problems to see what help is available for employment or re-training

Disability needs

If you need items to aid mobility or support a more independent lifestyle we can assist with applications to:-

- ex-Service organisations, many of whom specialise in different types of disability
- Statutory bodies eg Social Services
- Voluntary organisations

